

What is claimed is:

1. A service contract procedure conducting system comprising:

a service institution for offering various  
5 kinds of services through a network;

a consumer terminal for make registration of  
any of said services offered by said service institution  
to obtain said service; and

a service provider for making a predetermined  
10 contract with a consumer using said consumer terminal and  
a predetermined contract with said service institution to  
conduct, in place of said consumer and said service  
institution, a procedure associated with a service  
contract including said registration of said service  
15 between said service institution and said consumer under  
said predetermined contracts with said service provider.

2. The system according to claim 1, wherein said  
consumer terminal transmits personal information of said  
20 consumer to said service provider through said network  
when said consumer makes said predetermined contract with  
said service provider, and

said service provider accesses a database of  
said service institution under said predetermined  
25 contract with said service provider through said network

to register said personal information of said consumer transmitted from said consumer terminal on said database.

3. The system according to claim 2, wherein, when  
5 the registration of said personal information of said consumer is completed, said service provider notifies said consumer terminal of the completion through said network.

10 4. The system according to claim 3, wherein, when said personal information of said consumer registered with said service institution is changed and deleted, said consumer terminal transmits details on the change and deletion of said personal information to said service 15 provider through said network, and

      said service provider accesses said database of said service institution under said predetermined contract with said service provider through said network to change and delete said personal information of said 20 consumer transmitted from said consumer terminal on said database.

5. The system according to claim 4, wherein, when the change and deletion of said personal information of 25 said consumer is completed, said service provider

notifies said consumer terminal of the completion through said network.

6. The system according to claim 5, wherein said  
5 service institution transmits service information  
provided by said service institution to said service  
provider through said network when said service  
institution makes said predetermined contract with said  
service provider, and thereafter, updates and transmits  
10 said service information as appropriate to said service  
provider.

7. The system according to claim 6, wherein said  
service provider sorts said services offered by said  
15 service institution and presents a list of said sorted  
services to said consumer terminal through said network  
in response to a request from said consumer terminal.

8. The system according to claim 7, wherein, when  
20 said consumer is registered as a subscriber to any of  
said services offered by said service institution, said  
consumer terminal causes said service provider to present  
a list of said services offered by said service  
institution to make a selection of said service from said  
25 presented services to which said consumer wishes to

subscribe, and

said service provider accesses said database  
of said service institution offering said service  
selected by said consumer terminal through said network  
5 to register said consumer as a subscriber to said service  
on said database.

9. The system according to claim 8, wherein said  
service institution previously has notified said service  
10 provider through said network of details on essential  
personal information of said consumer required at the  
time of registration of said consumer as a subscriber to  
said service offered by said service institution, and

said service provider previously has notified  
15 said consumer terminal of said details on said essential  
personal information notified by said service institution,  
and registers said consumer as a subscriber to said  
service only when said essential personal information is  
registered.

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10. The system according to claim 9, wherein, when  
the registration of said consumer is completed as a  
subscriber to said service offered by said service  
institution, said service provider notifies said consumer  
25 terminal of the completion through said network.

11. The system according to claim 10, wherein,  
when any of services subscribed to by said consumer of  
said services offered by said service institution is  
5 changed and deleted, said consumer terminal causes said  
service provider to present a list of said services  
subscribed to by said consumer, selects any of said  
presented services which said consumer wishes to change  
and delete, and transmits details on the change and  
10 deletion of said selected service to said service  
provider through said network, and

said service provider accesses said database  
of said service institution offering said service  
selected by said consumer terminal through said network  
15 to change and delete said service transmitted from said  
consumer terminal on said database.

12. The system according to claim 11, wherein,  
when the change and deletion of said service is completed,  
20 said service provider notifies said consumer terminal of  
the completion through said network.

13. The system according to claim 12, wherein said  
service provider sorts services subscribed to by said  
25 consumer of said services offered by said service

institution and presents a list of said sorted services to said consumer terminal through said network in response to a request from said consumer terminal.

5        14. The system according to claim 13, wherein said service provider accesses said database of said service institution under said predetermined contract with said service provider through said network when said service provider makes said predetermined contract with said  
10 consumer, searches said database for services subscribed to by said consumer of said services offered by said service institution, sorts said services subscribed to by said consumer based on the search result, and presents a list of said sorted services to said consumer terminal  
15 through said network.

15        15. The system according to claim 13, wherein said service provider causes said consumer to register services subscribed to by said consumer of said services offered by said service institution through said consumer terminal when said service provider makes said predetermined contract with said consumer, sorts said services subscribed to by said consumer based on the registration result, and presents a list of said sorted services to said consumer terminal through said network.  
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16. A service provider connected to a service institution for offering various kinds of services through a network and to a consumer terminal for making a registration of any of said services offered by said service institution to obtain said service, said service provider making a predetermined contract with a consumer using said consumer terminal and a predetermined contract with said service institution to conduct, in place of said consumer and said service institution, a procedure associated with a service contract including said registration of said service between said consumer and said service institution under said predetermined contracts with said service provider.

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17. The provider according to claim 16, wherein, when said provider makes said predetermined contract with said consumer, said provider causes said consumer terminal to transmit thereto personal information of said consumer through said network, and said provider accesses a database of said service institution under said predetermined contract with said provider through said network to register said personal information of said consumer transmitted from said consumer terminal on said database.

18. The provider according to claim 17, wherein,  
when the registration of said personal information of  
said consumer is completed, said provider notifies said  
5 consumer terminal of the completion through said network.

19. The provider according to claim 18, wherein,  
when a change or deletion in said personal information of  
said consumer is requested from said consumer terminal,  
10 said provider accesses said database of said service  
institution under said predetermined contract with said  
provider through said network to change and delete said  
personal information of said consumer transmitted from  
said consumer terminal on said database.

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20. The provider according to claim 19, wherein,  
when the change and deletion of said personal information  
of said consumer is completed, said provider notifies  
said consumer terminal of the completion through said  
20 network.

21. The provider according to claim 20, wherein  
said provider sorts said services offered by said service  
institution and presents a list of said sorted services  
25 to said consumer terminal through said network in

response to a request from said consumer terminal.

22. The provider according to claim 21, wherein  
said provider presents a list of said services offered by  
5 said service institution to said consumer terminal to  
make a selection of any of said presented services to  
which said consumer wishes to subscribe, and accesses  
said database of said service institution offering said  
service selected by said consumer terminal through said  
10 network to register said consumer as a subscriber to said  
service on said database.

23. The provider according to claim 22, wherein  
said provider causes said service institution to  
15 previously notify said service provider through said  
network of details on essential personal information of  
said consumer required at the time of registration of  
said consumer as a subscriber to said service offered by  
said service institution, and previously has notified  
20 said consumer terminal of said details on said essential  
personal information notified by said service institution,  
and registers said consumer as a subscriber to said  
service only when said essential personal information is  
registered.

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24. The provider according to claim 23, wherein,  
when the registration of said consumer is completed as a  
subscriber to said service offered by said service  
institution, said provider notifies said consumer  
5 terminal of the completion through said network.

25. The provider according to claim 24, wherein,  
when a change and deletion in any of services subscribed  
to by said consumer is requested from said consumer  
10 terminal, said provider accesses said database of said  
service institution offering said service to which the  
change and election is requested through said network to  
change and delete said service transmitted from said  
consumer terminal on said database.

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26. The provider according to claim 25, wherein,  
when the change and deletion of said service is completed,  
said provider notifies said consumer terminal of the  
completion through said network.

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27. The system according to claim 26, wherein said  
provider sorts services subscribed to by said consumer of  
said services offered by said service institution and  
presents a list of said sorted services to said consumer  
25 terminal through said network in response to a request

from said consumer terminal.

28. The provider according to claim 27, wherein  
said provider accesses said database of said service  
5 institution under said predetermined contract with said  
service provider through said network when said provider  
makes said predetermined contract with said consumer,  
searches said database for services subscribed to by said  
consumer of said services offered by said service  
10 institution, sorts said services subscribed to by said  
consumer based on the search result, and presents a list  
of said sorted services to said consumer terminal through  
said network.

15 29. The provider according to claim 27, wherein  
said provider causes said consumer to register services  
subscribed to by said consumer of said services offered  
by said service institution through said consumer  
terminal when said service provider makes said  
20 predetermined contract with said consumer, sorts said  
services subscribed to by said consumer based on the  
registration result, and presents a list of said sorted  
services to said consumer terminal through said network.

25 30. A method of conducting a service contract

procedure using the system according to claim 1, said method comprising the steps of, when said consumer makes said predetermined contract with said service provider:

transmitting personal information of said  
5 consumer to said service provider from said consumer terminal through said network; and

accessing, by said service provider, a database of said service institution under said predetermined contract with said service provider through  
10 said network to register said personal information of said consumer transmitted from said consumer terminal on said database.

31. The method according to claim 30, wherein,  
15 when the registration of said personal information of said consumer is completed, said service provider notifies said consumer terminal of the completion of the registration of said personal information of said consumer through said network.

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32. The method according to claim 31, further comprising the steps of, when a change and deletion is made in said personal information of said consumer registered with said service institution:

25 transmitting details on the change and

deletion of said personal information from said consumer terminal to said service provider through said network; and

accessing, by said service provider, said  
5 database of said service institution under said predetermined contract with said service provider through said network to change and delete said personal information of said consumer transmitted from said consumer terminal on said database.

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33. The method according to claim 32, wherein, when the change and deletion of said personal information of said consumer is completed, said service provider notifies said consumer terminal of the completion of the  
15 change and deletion of said personal information of said consumer through said network.

34. The method according to claim 33, wherein said service institution transmits service information provided by said service institution to said service provider through said network when said service institution makes said predetermined contract with said service provider, and thereafter, updates and transmits said service information as appropriate to said service provider.  
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35. The method according to claim 34, further comprising the steps of, when said consumer is registered as a subscriber to any of said services offered by said  
5 service institution:

presenting a list of said services offered by said service institution to said consumer terminal from said service provider through said network;

selecting, by said consumer terminal, said  
10 service from said list of said services presented by said service provider to which said consumer wishes to subscribe, and

accessing, by said service provider, said database of said service institution offering said  
15 service selected by said consumer terminal through said network to register said consumer as a subscriber to said service on said database.

36. The method according to claim 35, further comprising the steps of:

previously notifying, by said service institution, said service provider through said network of details on essential personal information of said consumer required at the time of registration of said  
25 consumer as a subscriber to said service offered by said

service institution, and

previously notifying, by said service provider,  
said consumer terminal of said details on said essential  
personal information notified by said service institution,

5           wherein said service provider registers said  
consumer as a subscriber to said service only when said  
essential personal information is registered.

37. The method according to claim 36, wherein,  
10 when the registration of said consumer is completed as a  
subscriber to said service offered by said service  
institution, said service provider notifies said consumer  
terminal of the completion of the registration of said  
consumer as a subscriber to said service through said  
15 network.

38. The method according to claim 37, further  
comprising the steps of, when any of services subscribed  
to by said consumer of said services offered by said  
20 service institution is changed and deleted:

presenting a list of said services subscribed  
to by said consumer to said consumer terminal from said  
service provider through said network;

selecting, by said consumer terminal, any of  
25 said services presented by said service provider which

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said consumer wishes to change and delete, and transmitting details on the change and deletion of said selected service to said service provider through said network, and

5                 accessing, by said service provider, said database of said service institution offering said service selected by said consumer terminal through said network to change and delete said service transmitted from said consumer terminal on said database.

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39. The method according to claim 38, wherein, when the change and deletion of said service subscribed to by said consumer is completed, said service provider notifies said consumer terminal of the completion of the 15 change and deletion of said service through said network.

40. The method according to claim 39, wherein, when said service provider makes said predetermined contract with said consumer, said service provider 20 accesses said database of said service institution under said predetermined contract with said service provider through said network, searches said database for services subscribed to by said consumer of said services offered by said service institution, sorts said services 25 subscribed to by said consumer based on the search result,

and presents a list of said sorted services to said consumer terminal through said network.

41. The method according to claim 39, wherein,  
5 when said service provider makes said predetermined contract with said consumer, said service provider causes said consumer to register services subscribed to by said consumer of said services offered by said service institution through said consumer terminal, sorts said  
10 services subscribed to by said consumer based on the registration result, and presents a list of said sorted services to said consumer terminal through said network.